# Joboni Emmanuel Casapao

WORDPRESS DEVELOPER/IMPLEMENTATION
SPECIALIST



### **About me**

Proficient and creative designing and implementing web pages user interfaces and plugins for WordPress. Able to manage technical support operations, diligently troubleshooting issues to identify root cause and prevent recurrence. Provided technical support to end-users remotely, leveraging handle problem identification. Motivated to learn, grow and excel in the industry. Trainable and willing to learn new things

### **Contact Me**

- +639610541347
- emmanuelcasapao@gmail.com
- https://www.linkedin.com/in/jobo ni-emmanuel-casapao-b37970141/
- Banilad Mandaue City, Cebu

### **Education**

2013 - 2017

University of Cebu BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY

<u>APRIL 2023 - APRIL 2023</u>

HOME OFFICE TRAINING | WORDPRESS & GRAPHIC DESIGN

# **Expertise Skill**

- Graphic design
- Technical Support
- Wordpress Design
- POS
- LOGO Design

# **Work Experience**

#### **Wordpress Developer - Gig**

- EZ-NetTools| January 2023 GIG
  - Managing over 40 websites, primarily WordPress, on a Plesk server.
  - Basic SEO website optimization, including tasks like setting up redirections, fixing indexing issues, and resolving 404 errors.

PORTFOLIO: https://dev-joboniportfolio.pantheonsite.io/

#### Web Developer/DevOps Coordinator

YouShallThrive | Aug 2022- Aug 2023

- Managing over 300 websites, primarily WordPress, and handling daily updates efficiently using MalCare and ManageWP
- Front End design using different builder like Elementor, Divi etc..

#### **Al Implementation Consultant**

Laivly Nov 2021- Aug 2023

- Creating Al Automation
- Customizing software systems based on clients' individual needs and specifications

#### **Web Developer Specialist**

NCR Corp | Sept 2019 - Nov 2021

- Setup the ASV/GIFT CARD on the online ordering website
- Support and Troubleshooting the issue on the Online Ordering website
- Front- End Design

#### **Implementation Consultant**

Oracle March 2018 - Sept 2019

 Oracle Hospitality Payment Interface Installation POS and Setup Opera server via Remote (Webex Session)